

Work Programme

People Overview and Scrutiny Committee:

Topic	Shropshire Council Priority(ies) and Strategic Objective(s)	Objectives for the topic (what it will involve)	Expected Impact/added value (what will it achieve)	How will the expected impact/added value be identified/measured?	Committee meeting date(s)	Information/evidence required	Witnesses (in person/written)
Performance Focus	<p>Shropshire Plan-Healthy People</p> <p>Shropshire Plan-Healthy Organisation</p>	<p>To provide an understanding of CYP and ASC performance.</p> <p>To highlight strong performance and practice so that it can be celebrated and shared.</p> <p>To identify any areas where there is room to improve.</p> <p>To learn from others.</p>	<p>Develop a set of performance dashboards that will allow the committee to provide robust, supportive scrutiny.</p> <p>Early identification of areas where the input of overview and scrutiny would be beneficial.</p> <p>Committee work programme resources will be supporting the most urgent/meaningful topics.</p> <p>Members can demonstrate a strong understanding of the services they support.</p>	<p>Examples of new work topics, Member briefings and success sharing being identified from this agenda item.</p>	<p>Standing agenda item</p>	<p>Bi-annual CYP performance data.</p> <p>Bi-Annual ASC performance data</p> <p>Annual Education data</p>	<ul style="list-style-type: none"> • Tanya Miles • Natalie McFall • Laura Tyler • David Shaw • Sonya Miller • Relevant Portfolio Holders
All age approach to digital	<p>Shropshire Plan-Healthy People</p>	<p>To understand how demand can be safely managed using technological support.</p>	<p>An increase in the percentage of care plans which include an appropriate</p>	<p>Measured through user feedback and data.</p>	<p>2024-TBC</p>	<p>Briefing on assistive technology</p>	<ul style="list-style-type: none"> • Tanya Miles • Laura Tyler

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<p>technology – maximising independence</p>		<p>To understand what digital technology is available and how it can be used for people to safely remain in their own homes.</p> <p>To understand what peoples’ potential is if they have the technological support as soon as possible.</p> <p>To understand what the offer is currently and what it could look like in the future.</p> <p>To understand if all ‘touch points’ are being maximised to ensure that people are receiving the benefits they are entitled to, enabling them to afford to use digital technology.</p> <p>To understand the prevention strategy and how the council is focused on prevention (including preventing and minimising</p>	<p>assistive technology.</p> <p>Increased user satisfaction and independence.</p> <p>Increased percentage of users accessing services at a prevention rather than acute level and remaining in this bracket for longer period of time.</p>			<p>Briefing on current occupational therapy offer</p> <p>Briefing on prevention and demand management</p>	<ul style="list-style-type: none"> • Stephanie Kelly Team Manager, Housing Services • Charlotte Hall Project Development and Brokerage Manager • Paula Sweeney, Team Manager Disabled Children’s Team • Michelle Williams Service Manager ASC • Parent and Carer Council • Relevant Portfolio Holders
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		demand by maximising independence and people remaining well for longer).					
Market Management	Shropshire Plan-Healthy People	<p>To understand what managing the market in Shropshire social care involves.</p> <p>To identify opportunities from Market Management to inform the committees investigations.</p>	<p>An increased understanding of what managing the market in Shropshire social care involves.</p> <p>Identification of areas where overview and scrutiny can add value to this area.</p>	Examples of new work topics, Member briefings and success sharing being identified.	12/7/23	Briefing on what managing the market in Shropshire social care involves.	<ul style="list-style-type: none"> • Laura Tyler • Shropshire Council Insight Team • Relevant Portfolio Holders
Integration Programme	Shropshire Plan-Healthy People	<p>To understand what the programme involves and its objectives.</p> <p>To understand how the learning from each pilot has been used to inform the role out of the programme to date.</p> <p>To understand how ongoing learning and continuous</p>	<p>An increased understanding of what the programme involves and its objectives.</p> <p>To make evidenced based recommendations.</p>	Examples of new work topics, Member briefings and success sharing being identified.	2024-TBC	Briefing on what the programme involves and its objectives	<ul style="list-style-type: none"> • Mel France • Relevant Portfolio Holders • Paula Mawson AD Integration and Healthy People • Sonya Miller AD Children's Social Care and Safeguarding • Siobhan Hughes Service Manager Quality,

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		<p>improvement will take place.</p> <p>To understand the benefits of the programme for the public the Council and its partners.</p>					<p>Performance and Assurance</p> <ul style="list-style-type: none"> • Karen Pountney Team Manager Supp/Dev Placement • ShropCom
Task and Finish Group working with another committee							
<p>Prevention Strategy – maximising independence and demand management</p> <p>(Transformation and Improvement Overview and Scrutiny)</p>	Shropshire Plan-Healthy People	<p>To understand the definition of prevention in the context of social care and how this relates to the wider prevention continuum</p> <p>To understand the role of prevention and demand management within the Shropshire health and care system</p> <p>To understand what an effective falls pathway looks like by</p>	<p>An increase in the percentage of eligible people receiving benefit.</p> <p>An increase in the percentage of care plans which include an appropriate assistive technology.</p> <p>A decrease in the percentage of people requiring UEC due to falls.</p> <p>A resolution to the issues identified regarding people falling in the Health Watch report Calling for an</p>	Measured through user feedback and data.	<p>It was agreed at People O and S Committee 15/11/23 that this work would be covered in the ‘costs and benefits of system working task and finish group’ commissioned by the Transformation and Improvement Overview and Scrutiny Committee. March 24</p>	<p>Briefing on assistive technology</p> <p>Briefing on falls plan Best practice examples</p> <p>Desk top research</p> <p>Evidence from witnesses</p>	<ul style="list-style-type: none"> • Laura Tyler • Elevate • Energise • Mel France • Venessa Whately • Alison Bussey • Gemma Smith ICB Commissioner • Fire and Rescue Service • Relevant Portfolio Holders • ShropCom • VCS • Health Watch • Social prescribing Public Health

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		<p>benchmarking with other similar places and set out what this means and should be for Shropshire</p> <p>To establish the levels of need and demand now and in the future for different aspects of falls services from preventative activity to interventions after someone has fallen</p> <p>To make evidence-based recommendations that will promote and embed a focus on prevention, independence, and reduction of demand in the local health and care system</p>	Ambulance in an Emergency P51				<ul style="list-style-type: none">• Primary Care• WMAS
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<p>Mental Health (Health Overview and Scrutiny)</p>	<ul style="list-style-type: none"> • Shropshire Plan- Healthy People • Health and Wellbeing Strategy 2022-27 	<ul style="list-style-type: none"> • To understand the current provision and compare current to the national average. • To identify delivery model best practice. • To understand need by age and mental health condition. • To understand how Shropshire mental health funding compares to England average. • To understand what additional funding would be required per annum to meet community requirements. • To understand why the Shropshire area has seen greater than average increased demand for service. 	<ul style="list-style-type: none"> • To shape and influence the development of Mental Health Provision in Shropshire. • To ensure that the services provided both focus on and reflect local needs and access to care and support. • To identify opportunities for more joined up system working. • To recommend specific measures of improvement. • To develop an agreed set of performance indicators which provide a 	<ul style="list-style-type: none"> • Measured through patient feedback and data. 	<p>2024-TBC</p>	<ul style="list-style-type: none"> • Briefing from MPFT • Best practice examples • Desk top research • Evidence from witnesses 	<ul style="list-style-type: none"> • ICB/S • MPFT • ASC • SPIC • SHIPP • HWBB • Patients Groups • Health Watch • MIND • Young Minds • Schools • Youth services • Portfolio Holder
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		<ul style="list-style-type: none">• To understand the pathways and thresholds to access services and support.• To understand how rurality and living in a rural community impacts on mental health.	clear view of the performance of the offer.				
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Member Briefings:

-CQC/Ofsted expectations 23/01/24 via recording

-Early Help Transformation Plan

-SEND Action Plan 6 Month Update

-Prevention Strategy

-Shropshire's response to exploitation

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People Overview and Scrutiny Committee:

- Priorities and Data (What is available and how it can be used?)
- Draft improvement plan Adult Social Care
- How ready is the ICS for CQC inspection?
- Administering of Blue Badges
- School Transport
- School place sufficiency
- Attendance
- Reducing suspensions and exclusion
- Relationships, Sex and Health Education (RSHE)
- Music service/hub
- Virtual school and its impact
- Young carers cost, impact, respite
- Carers
 - Is an effective offer being delivered to carers?
 - How does the wider partnership identify carers?
 - Support for young carers/family carers

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